Cloud Safety Net Service

A dedicated Business Continuity Plan for your business to survive disasters and avoid downtime.

Don’t miss calls during a business disruption. IPitomy Cloud Safety Net keeps you connected to your customers during all types of disruptions so business continues.

If you have a premise based business telephone system, you may be vulnerable to business disruptions like fiber cuts, weather disasters, phone company failures Internet failures and many other sources of interruptions to your normal business routine.

Should a catastrophic event occur, it is always good to be prepared. IPitomy’s Cloud Safety Net Service puts a PBX in the Cloud specifically programmed to ensure your business communications don’t fail when disaster hits.

IPitomy premise based PBX systems or any other premise based system can be backed up with the Safety Net Service.

Using IPitomy SIP Trunks is an inexpensive and easy way to add backup services to any system. SIP Trunks can be used as an emergency destination to forward traditional phone lines, like T1/PRI lines or analog lines. Once forwarded, when calls come in to the SIP trunk they can either ring into the PBX or in the case of a more serious failure, ring alternate phones like mobile phones, other locations or answering services to assure coverage of inbound calls. Many carriers provide an option to forward phone numbers automatically in case of a service failure. IPitomy expands this to provide a wider service and more options, including voice mail to email.

Many scenarios exist from coverage of complete failures of systems, phone lines and Internet, to bypassing the on site PBX and having all phones automatically switch over to using the cloud when possible, reproducing your entire PBX as though nothing has happened. A typical disaster recovery scenario where the entire infrastructure fails, customers would begin to automatically receive calls on mobile phones until service is restored with Voice Mail covering unanswered calls.

From backing up a completely failed infrastructure to avoiding a very bad day when your on site equipment fails, IPitomy Cloud Safety Net Services can keep your business running smoothly in the roughest of conditions. IPitomy’s Cloud Safety Net offers a fully programmable dedicated PBX in the Cloud so that customizable programming can be implemented on the fly. This allows you to adjust to disasters such as severe weather. Dynamic call routing options can meet your requirements. You can choose to back up all or even a fraction of your phones depending on your needs.

Rest assured that your calls will be answered during any type of business disruption. IPitomy’s Cloud Safety Net can route your calls automatically to avoid any business disruption.